

VA Manila Important Information (Updated Nov. 28, 2012)

VA Manila Outpatient Clinic (VA MOPC) eligibility requirements are different than VA Medical Centers and CBOCs in the United States. You must be service-connected to enroll for care at VAMOPC, and you must have an appointment before you will be seen. Veterans who do not reside in the Philippines and are sojourning in the Philippines and develop an unexpected medical condition can obtain needed outpatient medical services, but VAMOPC is not authorized to serve as a sojourning Veteran's primary health care facility.

Before you come to the clinic, please call 632-318-8387 (or those calling outside Metro Manila on a land line can dial 1-800-1888-8782) to schedule an appointment.

If you are having a medical emergency, do not wait, GO to the nearest medical center and report to the Emergency Room. You may file a claim for reimbursement of the costs you incur for the emergency care but your claim will be subjected to the regulations of the clinic.

If you need refills of your current medications you can

- Call AUDIOCARE at 632-556-8387
- For those calling outside Metro Manila on a land line, call our toll-free number 1-800-1888-8387
- Or login to My Healthe Vet at www.myhealth.va.gov

Medication refills and clinic appointments for Veterans living outside the Philippines:

1. Veterans that do not live in the Philippines are **NOT** eligible to receive medical care or medications from the VAMOPC. They must coordinate their medical care and medication refills with the Foreign Medical Program.
2. Veterans visiting the Philippines who lose, forget to pack, or run out of their meds can be prescribed a **15 day** supply of their active prescriptions. Subject to VA eligibility, if there is no active prescription, the patient must be seen by a VAMOPC provider before medications can be prescribed. These Veterans will not be given preference for appointments. They will be scheduled based on the next available appointment.

If you need prescriptions from your non-VA community provider filled at the VA, please have the prescription faxed to this telephone number: 632-318-8387 extension 4291

For questions and information regarding:

- Eligibility
- Letter of Authority (LOA)
- Claims for reimbursement
- Travel

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For questions and information regarding your benefits, call 632-550-3800 (or those calling outside Metro Manila on a landline dial 1-800-1888-5252).